

Southeast Arkansas Workforce Development Area WIOA Customer Satisfaction Survey

Thank you for participating in our service! Your feedback is very important to us.

1. About Your Visit

Which office did you visit?

- Pine Bluff – Tennessee St
- Monticello
- Dumas
- Crossett
- Lake Village
- Other: _____

2. Satisfaction with Services

Staff treated me with respect.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

Staff were knowledgeable and helpful.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

The information and services I received met my needs.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

I was served in a timely manner.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

3. Impact

I feel more confident about reaching my career or training goals after today's visit.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

Would you recommend our services to family or friends?

- Yes No

4. Open Feedback

What did you like best about the services you received?

What could we do to improve our services?

Thank you for your feedback! It helps us improve our programs and better serve our community.